

Health & Safety requirement for visiting friends and family with part reduction in government restriction.

Visits are for two persons only at a time: no split visits

Visits must be booked in with the home manager or senior member of staff in advance

Visiting times are 11am – 12pm and 2pm – 4pm; Monday– Sunday

If visitors have not booked NO visit can take place without exception.

Visitors will be signed in and out by a member of staff.

Visitors are always to maintain 2-meter distance

Visitors must wash hands or use hand sanitiser before going to visiting area given by the staff member.

Maximum length of visit 25 minutes, 1 per week maximum (unless some visit slots are available)

Visitors can leave items for residents as they do now at reception, but these will need to be wiped over with sanitizer.

All visitors agree to rules when booking and will always follow them

Types of visit

Holden Grange Care Group all visits will take place outside as this is better for infection control, and in line with current Government guidance.

Visiting friends and family will be in receipt of the terms and conditions prior to visiting. These will also be available on our website. www.holdengrange.co.uk

Outside Visit

The area to be used outside with tables and chairs to be placed so that all are kept apart (these must not be moved) Social distancing 2-meter rule will apply in the gazebo.

Staff to show residents to and from the visiting area

All table and chairs to be sanitised after each visit & ready for the next visit

Visits will not take place until staff members have checked the visiting area.